

Information & Technology Policy Statement

Marlowe Compliance Services gives the upmost care in providing the Business the right technology and hardware to enable you to do your job safely, securely, and simply; ensuring that we remain committed to protecting our Customer, Employee and Supplier data

We assure our commitment by:

- Integrity**
- We will ensure the systems and security in situ will protect our Customer and Employee data, including testing of its effectiveness
 - We will comply with all regulatory requirements and industry best practise in relation to the storage of data
- Reliability**
- We are committed to refreshing and improving our hardware and software that gives our Business the appropriate industry standard to fulfil our roles
- Accountability**
- Tracking key performance indicators through internal reporting and evaluation, ensuring we take action to drive continual improvements
 - Empower our people through training and awareness avoid and be aware of Cyber-attacks and report suspicious activity so swift action can be taken and lessons learnt
 - Communicating the policy and emphasising to all employees, suppliers, contractors, and others working on our behalf, their responsibility and accountability
- Respect**
- Respecting our Customer and Employee data is of the highest importance utilising the necessary systems and processes to keep it safe and secure
 - We will work with our Stakeholders to ensure that all hardware, software, systems and processes enable us to deliver an outstanding and trusted service to our customers

Full details of how we manage our Information Technology risks and opportunities are available in our Company Policies which can be found on Blink (our internal site) and upon request.



Andy Walls, Chief Executive Officer

12 January 2024