



# Legionella Training For Parkdean Resorts



## ***Onsite* courses to date in relation to Groundworker Regulations Training (W11)**

### **Background**

Parkdean Resorts is the UK's largest holiday park operator with 66 distinct parks and an extensive freehold real estate portfolio with 3,500 acres of land in unrivalled rural and coastal locations. They provide the perfect retreats for more than 3.5 million holidaymakers and 20,000 holiday home owners, through their 33,000 pitches nationwide.

### **The Challenge**

Parkdean Resorts approached WCS Group initially for legionella training. Following positive feedback from these courses, Parkdean Resorts then looked to utilise WCS Group for further on-site requirements. One requirement which was identified was upskilling the team, in order for

them to sign off their own plumbing work. This would essentially be for installing plumbing systems into their caravans. Further to this, Parkdean Resorts required support at 10 different sites right across the country.

### **The Solution**

We have provided Parkdean Resorts with 11 onsite courses to date in relation to Groundworker Regulations Training (W11) all delivered by Rob Griffiths one of our expert trainers.

Of this 108 delegates have been trained covering the areas of: Norfolk, Kent, Mid Glamorgan, Essex, Cornwall, Dorset, Lincolnshire, Clitheroe & Dumfries.

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On top of this WCS Group have also arranged 3 dedicated virtual Legionella Responsible Person courses (W02) of which 44 delegates attended with another 2 courses scheduled in.

Rob mentioned that they had a great laugh on each of the courses and it was very fulfilling for all parties.

## Value Added

Parkdean Resorts are now in a position to approach the national scheme for water (Water Regs UK) to self-certify their own work. This will have a significant positive impact on operations and will not only reduce outsourcing costs, but it will also help with efficiency within the team.

We look forward to continuing our fruitful relationship with Kayleigh Blake and the team at Parkdean Resorts.

"Our experience of working with WCS Group has always been great. Our contact Jack always provides quick responses and answers to our questions, as well as being very accommodating to the needs of our business. WCS Group has delivered a number of training sessions for our team members, would definitely recommend." – Parkdean Resorts



If you are requiring support with a remediation project or you are simply looking to improve fire safety within your premises then look no further than our air division.

Training service delivered by Hydro-X Training Part of the WCS Group.

