



**WCS Group**

Safe Efficient Compliance

MARLOWE Critical Services



Case Study

# Morrisons Supermarket Leading & Managing Safely

## *Delivery of IOSH courses for retail industry*

### **Background**

Morrisons are the UK's 4th largest supermarket chain with a history spanning over 100 years. They are a proud Yorkshire food retailer serving customers across the UK through a network of 497 conveniently located supermarkets and various online home delivery channels. Alongside this, Morrisons operates 7 logistics sites and 18 manufacturing sites where they produce their own products.

### **The Challenge**

Morrisons started working with WCS Group in 2022 due to being let down and disappointed by the service they were receiving from their old training providers.

From operations within both their logistics and manufacturing sites to the management team, there were a range of key Health & Safety compliance requirements which needed to be met by a specific date.

### **The Solution**

WCS Group was successfully able to support both the operations and management team in proposing and delivering a number of IOSH courses, including Managing Safely and Leading Safely alongside PAT Testing and Legionella Awareness training. To date, WCS Group has trained 88 of the requested 138 personnel within the team including Operations and Management staff.

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## Value Added

Feedback from Amy Swift Regional Learning and Development Manager- Manufacturing and Logistics at Morrisons:

Since working with WCS Group everything that our business has needed has been met, they understand our needs to work flexibly and digitally and work with us to ensure we have robust training plans and look at the best solutions to fit our business, not only operationally but financially too.

The communication is brilliant and we have always been able to speak to someone as and when needed. We have received great comments and results from our colleagues who have attended WCS Group courses and we are now looking to expand how we work with WCS Group providing additional courses to our business.

Paul and the team have been brilliant and have made my life much easier with this project and I see our relationship growing from strength to strength in the future. Thank you!



If you are requiring support with a remediation project or you are simply looking to improve fire safety within your premises then look no further than our air division.

Training service delivered by Hydro-X Training Part of the WCS Group.



**Hydro-X Training**

Specialist Training Solutions