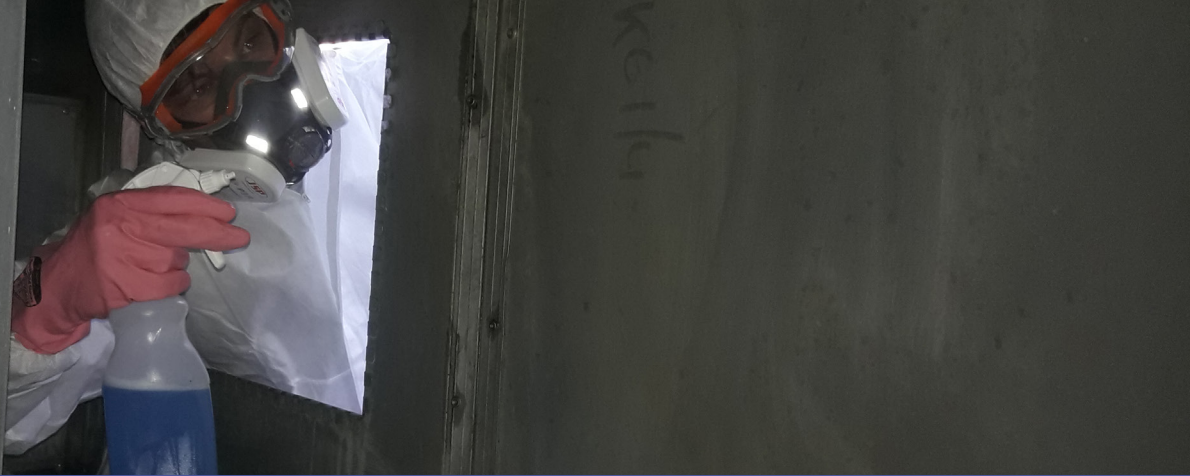


# WCS Group

Safe Efficient Compliance



Case Study

## Scottish Council Case Study

### *Successful Kitchen Extract Cleaning For A Rural Scottish Based client*

#### Introduction

We began working with a rural Scottish council in 2014 following a successful tender for a Kitchen Extract Cleaning contract. The council provides services such as education, housing, transportation, and environmental management to the diverse and picturesque communities within Scotland.

#### Challenge

Working in over 180 sites, many in remote areas of Scotland, we conducted 315 cleans per year across primary schools and community buildings.

Over the years we have built long-term relations with the council to continue this ongoing essential Kitchen extract cleaning work.

The main challenge for our team was actually reaching the sites with challenging weather commonplace in rural Scotland mixed in with a lack of signal and long drives.



## Scottish Council Case Study

### Solution

The contract we have with the Council is to conduct kitchen extract cleans which includes essential full system cleaning to prevent the risk of fires.

Through our national coverage and highly experienced team of engineers, we are able to effectively maintain our cleaning schedules across the councils sites.

The team worked directly with the building services team notably their inspector to ensure reports were provided in a way that suited the previous regime.

### Value added

We effectively continued the ongoing relationship with the council, keeping the client happy. The council have also continued to extend the tender to us for subsequent years as a result of the service they receive.

### Quote Scott Mullins

"From an account manager's perspective, the council is a great contract to work with. The contract is brilliantly run by ourselves and the council. It has run smoothly over a long period of time and there has been a great working relationship between the two parties. I have the added benefit of being able to take a couple of trips up to the rural area per year to see our guys and to see some of the sites and the views, roads and the people never disappoint. The pictures shown are from my last trip to the highlands which was stunning even if I found myself on a few roads with no sat nav or signal. Thankfully I found my way eventually."



If you are requiring support with a remediation project or you are simply looking to improve fire safety within your premises then look no further than our air division.

Air and fire services delivered by Hydro-X Air. Part of the WCS Group



**Hydro-X Air**

Experts in Air Hygiene Solutions