



WCS Group

Safe Efficient Compliance

MARLOWE Critical Services



Case Study

Elevating Fire Safety in the Leisure Sector



The Cavendish
London

Successful Major Passive Fire Protection Project

Background

The Cavendish London is a 4-star deluxe hotel with a premium offering ranging from Classic rooms to Penthouses.

Occupying the tallest building on Jermyn Street, St James', the hotel offers unparalleled views of the London skyline from the 14th floor, as well as an unrivaled location from which to explore prime Central London. West End shows, Royal Parks, famous attractions including Buckingham Palace, and London's most renowned shopping locations such as Regent's Street and Oxford Street are all walking distance away from the property. All day dining is offered at Mayfair Lounge & Grill on the hotel's first floor.

The Cavendish London is part of The Ascott Limited: a leading international lodging owner-operator, spanning more than 220 cities across over 40 countries. Ascott is a wholly owned subsidiary of CapitaLand Investment Limited (CLI).

Our Business Development and Account Management team have been working directly with Regional Facilities Manager, Ryan Jules from The Ascott Limited since 2021, focusing on the company's portfolio of UK properties including Citadines Barbican, Holborn, Trafalgar Square, South Kensington, Islington and last but certainly not least, The Cavendish Hotel.

Elevating Fire Safety in the Leisure Sector



Thanks to regular routine Fire Damper Maintenance (part of a wider Passive Fire Protection Plan in place) we were given the opportunity to undertake a major Passive Fire Protection Project at the Hotel.

The Challenge

The first major challenge that we faced was organising an appropriate time within the year to achieve project completion whilst minimising disruption to occupied rooms/areas, and subsequently not impacting hotel revenue for the group.

The efficient and structured organisation from the Chief Engineer of the Hotel, Mr. Raimundas Klova helped us achieve this goal. Ray had implemented a handful of procedures in accordance with our projects team to ensure an efficient program of works.

These included:

- Morning briefing meetings before commencing with works
- Advanced scheduling of room inventory –

rooms to be placed Out Of Order for 12 hours for works vs a program

- Progress checking via a live tracker
- Direct parking/equipment loading facilities arranged for us within the hotel
- Multiple remedial task completion within rooms before re-opening them – this avoided any unnecessary re-visits and didn't limit the hotel's availability to re-sell rooms within 24 hours of the work.

The Solution

We were able to complete all Fire Damper remedial works for this project in a timely manner. With regular weekly meetings the team were able to discuss the progression of the project and action next steps in advance, ensuring a collaborative approach to all work.

Value Added

By completing the remedial report and works we were able to reduce fire risks throughout the hotel, benchmarked against the compliance targets which were successfully achieved.

If you are requiring support with a remediation project or you are simply looking to improve fire safety within your premises then look no further than our air division.

Air and fire services delivered by Hydro-X Air. Part of the WCS Group.

